



Municipal Waste & Recyclables Collection





Veolia Environmental Services

Committed to Improving the Living Environment

Veolia is one of the largest domestic service providers in Australia with vast experience in waste and recyclables collection systems.

The solutions we develop are designed specifically for the unique conditions of each municipality and 100% focused on cost effective resource recovery.

Seamless Changeovers

Veolia provides considerable on the ground resources to ensure a smooth transition between contractors.

- > Project and stakeholder engagement plans
- > Extensive communication strategies
- > Bin change over strategy (including recycling of bins)

Community Liaison & Education

At Veolia, we are about more than just picking up bins. We provide a range of advisory and education services including:

- > Collection systems development services
- > Waste education officers
- > Targeted education programs - including school programs
- > Community satisfaction surveys
- > Waste audits
- > Assistance to developers/planners

'The side of our trucks can be mobile education billboards'





Collection Systems

Veolia utilises a range of collection systems which are tailored to the unique characteristics of a particular municipality. These include:

- > Split bin system
- > 2 or 3 bin system
- > Crate system
- > Public place collection system
- > One-day drop offs (E-waste)

Veolia can also perform collection trials so that councils can experiment with the latest collection systems and technologies.



Waste Streams Collected

We provide separate and integrated collection systems for the following materials:

- > General waste
- > Food waste
- > White goods
- > Hazardous chemical collection
- > Recyclables (paper, cardboard, glass, plastics, metals)
- > Green waste
- > Hard waste
- > Electrical goods



Monitoring and Reporting

We developed and operate the Veolia Request System (VRS) Software which maintains a customer request database to handle our customer service and bin management requirements.

Veolia is also about to employ a Paperless Truck System throughout our collection fleet. This GPS based system will enable councils to:

- > View maps of routes taken on any particular day
- > Provide more detailed reports on service performance
- > Missed bins notifications sent electronically to driver
- > Benchmarking capabilities





Integrated Resource Recovery Solutions

Veolia can integrate resource recovery options into collection services utilising our extensive range of materials recovery infrastructure around Australia. These facilities include:

- > Materials Recovery Facilities - Glass, paper, plastics, metals
- > Composting - Organics recovery
- > Bioreactor Landfills Technology - Energy recovery
- > Alternative Waste Processing Technologies (Under development)
- > Electronic waste recovery facilities

Related Services

- > Pipeline inspection (CCTV) and rehabilitation
- > Drain cleaning
- > Protective coatings preparation and application
- > Pond cleaning and sludge management
- > Emergency response callouts



Veolia Environmental Services – call us for complete environmentally sound solutions:

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